



MAXIMUS[®]

HELPING GOVERNMENT SERVE THE PEOPLE[®]

Your WIC EBT and MIS Experts

Planning | Procurement | Quality Assurance

MAXIMUS–The Company

- ▶ “Helping Government Serve the People®” since 1975
- ▶ Industry leader for services government services throughout the US including
 - System design, development, and implementation,
 - Health and human service consulting, and
 - Program management to government agencies
- ▶ Headquartered in Reston, Virginia, with over 5,500 employees located across the United States, Canada, and Australia.



MAXIMUS–The Team



Amy Duncan

- 11+ years of WIC experience
- PMP with 10+ years of project management experience



Jon Haught

- 11+ years of WIC experience
- 30+ years software development and implementation experience, including EBT software and systems applications



Mary Wilson

- 9+ years of government experience and 6 years of project management experience
- Requirements gathering, system selection , and implementation experience since 2004
- PMP and Six Sigma Training



Stacey Shell

- Project management experience in state and local government projects since 2006
- Expertise in financial analysis and contract negotiations
- PMP training



Matt Stuart

- PMP since 2005
- Six Sigma Green Belt since 2005
- System implementation and quality assurance expert since 1999

MAXIMUS–The Work

MAXIMUS provides planning, procurement support, and quality assurance services for both WIC MIS and EBT.

▶ Planning

- Feasibility studies
- Alternatives analysis
- Cost–benefit analysis
- Requirements analysis
- Workflow/best practice analysis
- Specifications definition
- Advance Planning Documents (IAPD/APD)

▶ Procurement

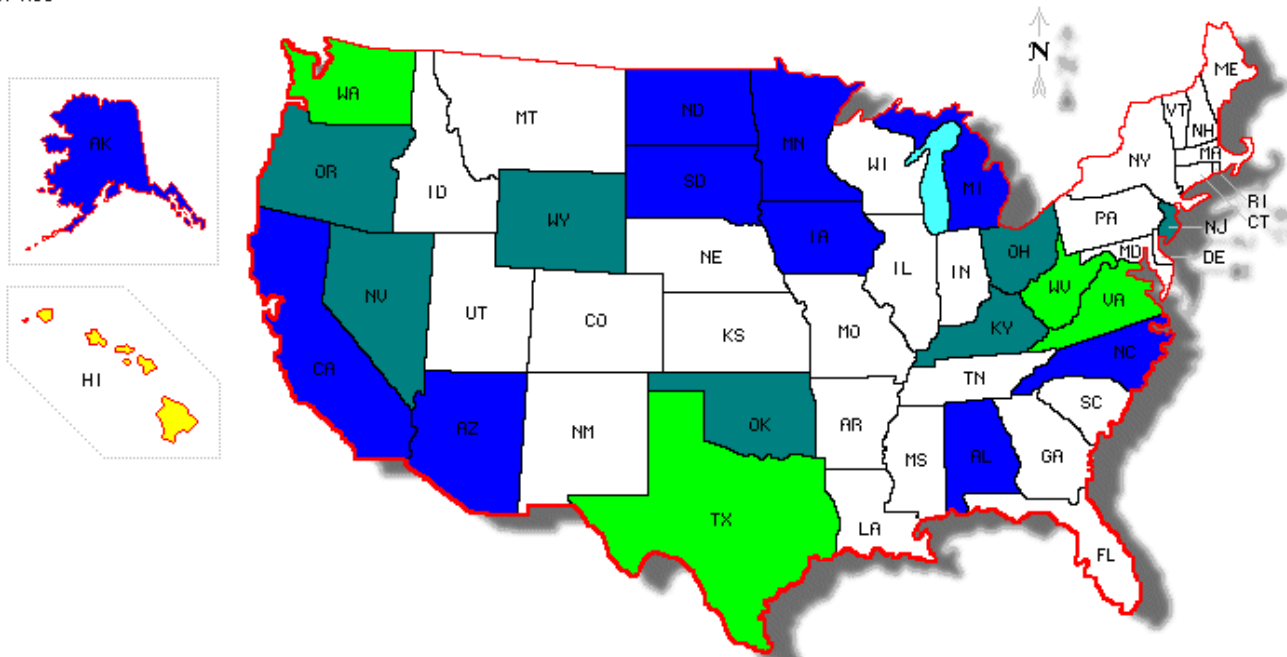
- Development/validation detail program and system requirements
- Preparation of procurement documents (e.g., RFPs)
- Development of technical and pricing evaluation methodologies
- Evaluation support
- Contract negotiation assistance

▶ Quality Assurance

- Gap analysis for EBT readiness
- Technical assistance
- System acceptance testing
- Implementation oversight
- System conversion support
- Vendor oversight
- Pilot evaluations
- Stakeholder outreach

MAXIMUS–The Clients

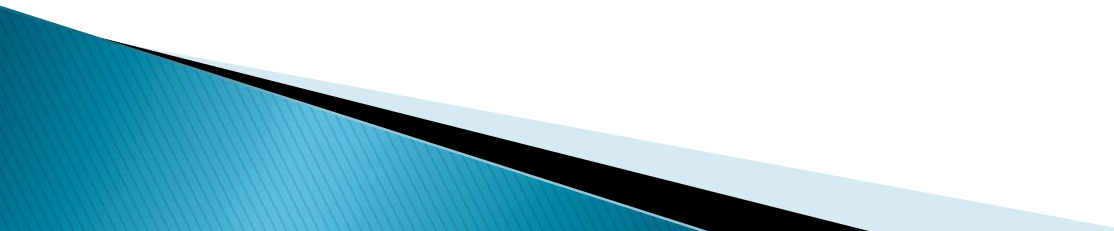
- - MIS
- - EBT
- - BOTH
- - OTHER WIC



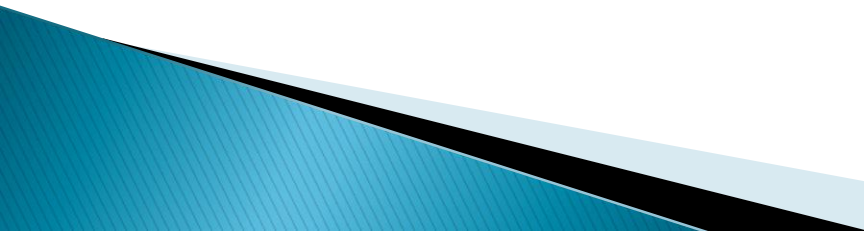
Although MAXIMUS has assisted over 23 agencies (includes Chickasaw Nation, ITCA and Puerto Rico) with WIC MIS and EBT needs, it is our other clients who make us truly unique...

MAXIMUS–The Clients

▶ USDA FNS

- 1991: Feasibility study for a common EBT system between the Food Stamp and WIC Programs.
 - 1999: FReD–E with FNS.
 - 2003: Co–developed and piloted an online, magnetic stripe WIC EBT solution.
 - 2006: Update the FReD for a Model WIC IS for EBT.
 - 2008: Food package update for the FReD.
 - Present: WIC EBT and IS universal interface.
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MAXIMUS–The Clients

- ▶ **Western Governors Association (WGA)**
 - Provided technical assistance, Quality Assurance (QA), general project oversight, and expertise in smart card technology to the Western Governors' Association (WGA) in the Design, Development, and Implementation (DDI) of its Health Passport card.
 - ▶ **General Services Administration (GSA)**
 - Developed a technical specification for a standardized WIC settlement process for use nationwide.
 - ▶ **American National Standards Institute (ANSI)**
 - Chaired work group that developed technical standards for interchange of EBT WIC transactions.
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MAXIMUS–The Comments

- ▶ *“Exceptionally knowledgeable”* –Chickasaw
- ▶ ***“Your staff provide excellent guidance to myself and the entire project team.”*** –Crossroads
- ▶ **“MAXIMUS is always willing to work with our agency and the ever-changing requirements on our project. They assist on a advisory level as well and are always willing to answer questions and provide subject matter expert support.”** –Virginia